

SpellIndia

INDIA'S **1**
No.

SPELLING BEE

Preparatory Study Material
Provider

www.phonicstore.com

ICSE ACADEMY
www.spellbeeacademy.com



Past Year Papers

PREPARE

for

ICSE

Class 10

**Hospitality
Management**

2023 onwards



ICSE ACADEMY: How to Prepare for ICSE Class 10 exams

<https://www.spellbeeacademy.com/icse.html>



How to Prepare for ICSE Class 10 exams : Free Resources

Please click on subject to proceed further.

We will keep adding resources here till "March 2026".

So, save this link, keep visiting and stay updated.

(Resources include : Syllabus, Past Year Papers, Specimen Papers, Competency based Questions, Books pdf downloadable, 350+ Term Papers / Prelim Papers of various schools - across subjects, etc.)

- | | | | |
|--------------------------|-----------------------|--------------------------|-----------------------|
| 01 English Literature | 02 English Language | 03 Geography | 04 History & Civics |
| 05 Physics | 06 Chemistry | 07 Mathematics | 08 Biology |
| 09 Computer Applications | 10 Physical Education | 11 Hindi | 12 Commercial Studies |
| 13 Economics | 14 Technical Drawing | 15 Environmental Science | 16 Home Science |
| 17 Gujarati | 18 Marathi | 19 French | |



SCAN QR code to buy the book at amazon NOW.

SpellIndia
INDIA's No. 1 SPELLING BEE
Preparatory Study Material Provider
www.spellindia.com

ICSE ACADEMY
www.spellbeeacademy.com

Pati's

PREPARE
for
ICSE
Classes 9 & 10
ENGLISH GRAMMAR
(Includes Board Specimen Papers of 5 years & Competency-focused questions)

28 YEARS Past Questions

75 Practice TESTS

Authoring to
board ICSE exams
2024-2027
exams

Debashis Pati
Author is the 1st individual to write preparatory books on various topics of "multiple" Spelling Bee competitions in India. He has written the Maximum Number of Spelling Books as well as Tests in the world.

ing / Vocabulary / Grammar
id Olympiad Exam conductor.



SpellIndia
INDIA's No. 1 SPELLING BEE
Preparatory Study Material Provider
www.spellindia.com

ICSE ACADEMY
www.spellbeeacademy.com

Pati's

PREPARE
for
ICSE
Class 10
(Acts 3 to 5 only)
Julius Caesar

1000+ Practice QUESTIONS*

30 Practice TESTS
(From past questions of 30 schools)

Past Years' Questions (13 years: 1990 onwards)
Competency focused Questions (1 year)
Multiple choice Questions (850+ nos*)
Extract based Questions (85+ extracts*)
*Excludes the questions in the 12 past years' questions and the 30 tests.

Authoring to
board ICSE exams
2024-2027
exams

Debashis Pati
Author is the 1st individual to write preparatory books on various topics of "multiple" Spelling Bee competitions in India. He has written the Maximum Number of Spelling Books as well as Tests in the world.

ing / Vocabulary / Grammar
id Olympiad Exam conductor.



SpellIndia
INDIA's No. 1 SPELLING BEE
Preparatory Study Material Provider
www.spellindia.com

ICSE ACADEMY
www.spellbeeacademy.com

Pati's

PREPARE
for
ICSE
Class 10
HINDI GRAMMAR
350+ Sample practice questions & # 51 Tests

350+ SAMPLE QUESTIONS

51 TEST PAPERS

Authoring to
board ICSE exams
2025 / 2026
onwards

तामसी पति
Tamasee Pati



SpellIndia
INDIA's No. 1 SPELLING BEE
Preparatory Study Material Provider
www.spellindia.com

ICSE ACADEMY
www.spellbeeacademy.com

Pati's

PREPARE
for
ICSE
Class 10
CIVICS

40 TEST PAPERS

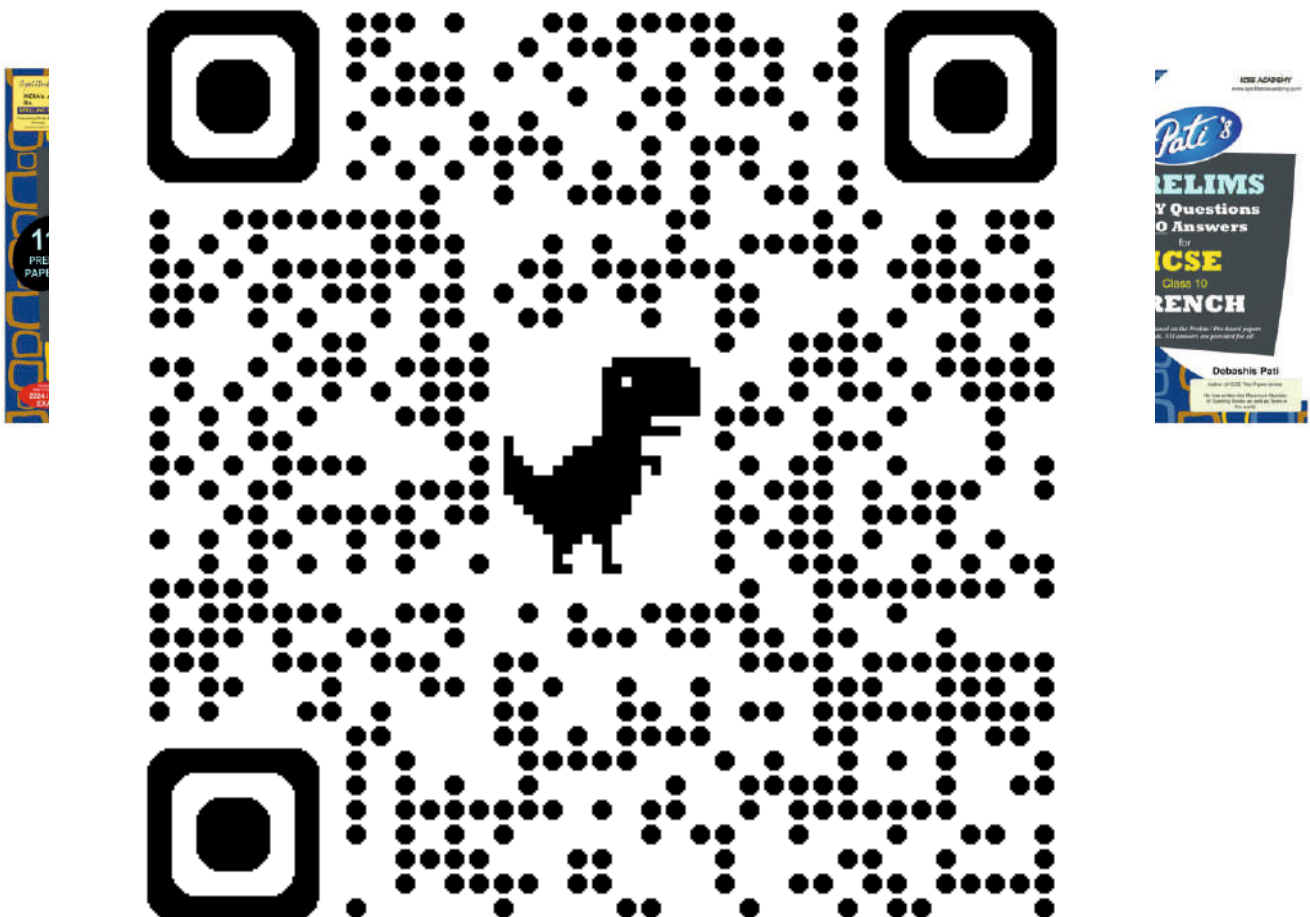
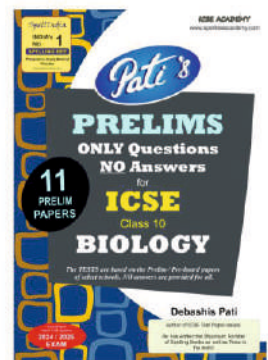
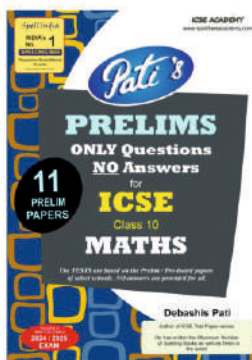
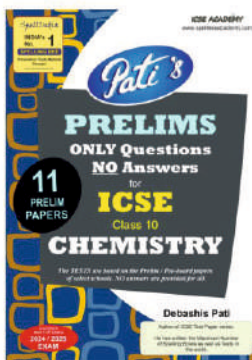
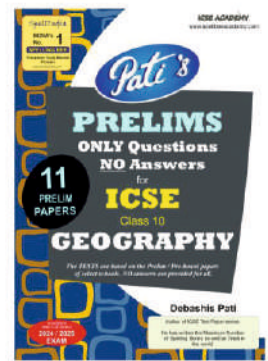
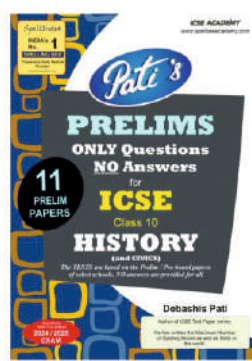
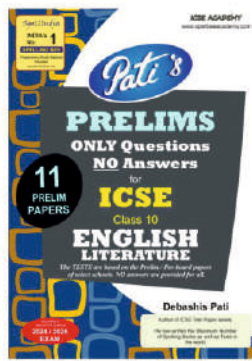
The TESTS are based on the Prelim / Pre-board papers of various schools. Answers are provided for all.
Competency Based Questions and 3 Specimen Papers are provided.

Authoring to
board ICSE exams
2024 / 2025
EXAM

Debashis Pati
Author of ICSE Test Paper series.
n the Maximum Number
ooks as well as Tests in
the world.

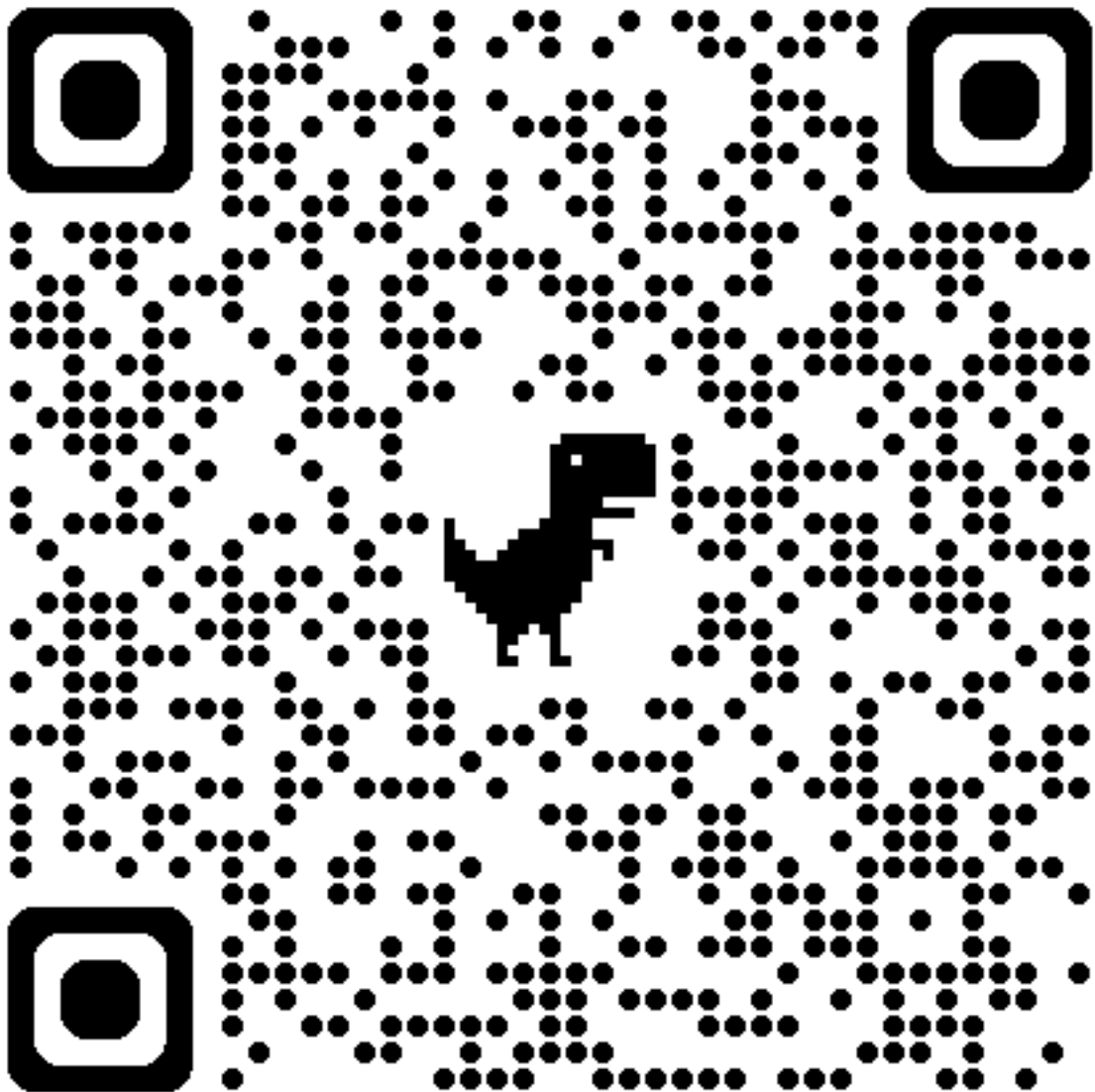


Scan QR code for Free Access to 500+ Prelim Papers across 20 subjects



Prepare for ICSE CLASS 10 Hospitality Management Free Resources

SCAN QR CODE Now





ICSE ACADEMY

Past Year Papers

- 2026

- 2025

- 2024

- 2023

Note : There was no board exam in 2021 and 2022 due to COVID.

2026 paper will be shared here in August 2026

HOSPITALITY MANAGEMENT

Maximum Marks: 100

Time allowed: Two hours

1. *Answers to this Paper must be written on the paper provided separately.*
 2. *You will **not** be allowed to write during the first 15 minutes.*
 3. *This time is to be spent in reading the question paper.*
 4. *The time given at the head of this Paper is the time allowed for writing the answers.*
-
5. *Attempt **all** questions from **Section A** and **any four** questions from **Section B**.*
 6. *The intended marks for questions or parts of questions are given in brackets[].*

Instruction for the Supervising Examiner

Kindly read aloud the Instructions given above to all the candidates present in the Examination Hall.

This paper consists of 12 printed pages.

T25 731

© Copyright reserved.

Turn Over

SECTION A (20 Marks)

(Attempt **all** questions from this Section.)

Question 1

Choose the correct answers to the questions from the given options.

[20]

(Do not copy the questions. Write the correct answers only.)

- (i) Who among the following, heads the *Accommodation Operations* department?
- (a) Floor supervisor
 - (b) Desk manager
 - (c) Public area supervisor
 - (d) Executive housekeeper

(ii)



Identify the attribute shown in the image given above.

- (a) Positive attitude
- (b) Personal grooming
- (c) Politeness
- (d) Self-confidence

(iii) Which among the following is the capital of Canada?

- (a) Toronto
- (b) Ottawa
- (c) Vancouver
- (d) Quebec

(iv) Study the image given below and select the correct description.



- (a) Kitchen
- (b) Laundry
- (c) Banquet
- (d) Front desk

(v) In a hotel, the *Sales and Marketing* department usually works:

- (a) to get people to try new food.
- (b) to help people give feedback.
- (c) to promote the hotel and increase the revenue.
- (d) to make a menu.

(vi) Arrange the following phrases used by the staff of a hotel in the *correct order* of their use during the stay of a guest.

1. "Welcome to hotel XYZ."
2. "Thank you, do visit us again!"
3. "May I assist you to your room, with the luggage?"
4. "Is there anything else you would like to order?"

- (a) 4, 3, 2, 1
- (b) 1, 3, 4, 2
- (c) 2, 3, 4, 1
- (d) 1, 2, 3, 4

(vii) Identify the type of napkin folding in the picture given below:



- (a) Bow tie napkin fold
- (b) Candle napkin fold
- (c) Fan napkin fold
- (d) Pocket napkin fold

(viii) Match the following.

- | | |
|--|--------------------|
| A. Getting experience and interacting with a new environment | 1. Intangible |
| B. Cannot be stored | 2. Unstable demand |
| C. Cannot be touched or seen | 3. Perishable |
| D. Influenced by seasonal, economic and political factors | 4. Psychological |

(a) A-1, B-2, C-3, D-4

(b) A-2, B-1, C-4, D-3

(c) A-4, B-3, C-1, D-2

(d) A-3, B-2, C-1, D-4

(ix) Hema is a part of the housekeeping team in a reputed hotel, which among the following comes under the responsibility of her department?

- (a) Recruitment
- (b) Hygiene
- (c) Check in
- (d) Plating

(x) What helps a consumer to know the nutritional value of a product?

- (a) Menu development
- (b) Meal planning
- (c) Food groups
- (d) Food label

- (xi) The importance of *positive attitude* is duly recognised in the hospitality industry as it leads to:
- (a) generous feedback
 - (b) healthy approach to situations
 - (c) increased sales and profit
 - (d) goal orientation
- (xii) Tourism is a _____ industry.
- (a) service
 - (b) security
 - (c) sales
 - (d) marketing
- (xiii) Which out of the following is **NOT** an example of Business tourism?
- (a) Putting up an exhibition in another State
 - (b) Collaborating with sponsors in a meeting
 - (c) Attending conferences and negotiations abroad
 - (d) Attending graduation ceremony in Oxford
- (xiv) Good knowledge of food groups helps to:
- (a) Serve guests better
 - (b) Cook correct portion size
 - (c) Plan balanced meals
 - (d) Cook delicious meals

(xv) Match the following:

- | | |
|-----------------------------|-----------|
| A. United States of America | 1. Rupee |
| B. Thailand | 2. Dollar |
| C. China | 3. Baht |
| D. India | 4. Yuan |

- (a) A-1, B-2, C-3, D-4
(b) A-2, B-1, C-4, D-3
(c) A-2, B-3, C-4, D-1
(d) A-4, B-2, C-1, D-3

(xvi) Soft skills are particularly crucial in _____ jobs.

- (a) back-hand
(b) customer based
(c) mechanical
(d) technical

(xvii) **Assertion (A):** A heritage hotel is a property built prior to 1950.

Reason (R): These hotels offer traditional cuisine of the area they are located in.

- (a) Both (A) and (R) are true and (R) is the correct explanation of (A).
(b) Both (A) and (R) are true but (R) is not the correct explanation of (A).
(c) (A) is true but (R) is false.
(d) (A) is false but (R) is true.

- (xviii) Identify the component of tourism to which you relate the given image.



- (a) Transportation
(b) Lodging
(c) Activities
(d) Amenities
- (xix) Safety precautions against fire at a hotel do **NOT** include:
- (a) unattended flammable liquids
(b) exit maps in every room
(c) fire extinguishers on every floor
(d) regular mock evaluation drills
- (xx) **Statement 1:** Implementing an HACCP system requires that its prerequisite programmes and plans are implemented.
- Statement 2:** HACCP is a management system in which food safety is addressed through various programmes, plans and processes.
- (a) Statement 1 is true and Statement 2 is false.
(b) Statement 2 is true and Statement 1 is false.
(c) Statement 2 is the cause of Statement 1.
(d) Statement 1 and Statement 2 are independent of each other.

SECTION B (80 Marks)

(Answer **any four** questions from this Section.)

Question 2

- (i) Write *any five* complete polite sentences for each of the following situations: [5]
- (a) Handling guest reservation query
- (b) Handling guest complaints
- (ii) 'Food and Beverage department is the second highest revenue generator of a hotel.' [5]
Write *any five* functions of this department.
- (iii) Identify the department which is also known as the *nerve centre of a hotel*. [5]
Briefly explain *any four* functions of this department.
- (iv) Write *any three* uses of a table napkin. Give *one* example each of a formal and [5]
an informal napkin fold.

Question 3

- (i) Suneeta works at a renowned hotel chain and is responsible for the guest check-in process. Throughout the peak season guests' wait-time during the check-in leads to many dissatisfied guests. [5]
- Keeping in mind the above situation, answer the following questions:
- (a) Which department has been mentioned above?
- (b) What are the *two* main functions of this department?
- (c) If you were in place of Suneeta, what *two* measures would you have taken to improve the situation?

- (ii) Write short notes on the benefits of the following in the hospitality industry: [5]
- (a) Self confidence
 - (b) Positive attitude
- (iii) Name *any five* types of tourism with an example for each. [5]
- (iv) Pratap is going to Goa to visit the ancient churches and Vartika is going to an institute in Goa to research underwater marine species. [5]
- (a) What kind of tourism Pratap and Vartika are practising?
 - (b) Give *any three* differences between the two types of tourism identified above by you.

Question 4

- (i) *SANDOX, a luxury aesthetically appealing upscale hotel of 90 rooms in a small town of Nepal, operates on the principle that we are all responsible for the protection of the environment. The hotel puts this into practice through the concept of 'creative-sustainability': creativity is used as a means of ensuring sustainability, whether in terms of economic viability, environmental responsibility, or social well-being.* [5]
- After reading the above information carefully, answer the following questions:
- (a) Classify the above hotel according to ~~type~~ and mention *any two* services offered by the hotel.
 - (b) Do you think the decision of the management to make the hotel 'Green' is justified in the modern times? Give *three* reasons.
- (ii) Name *any five* types of unclassified hotels. [5]

- (iii) Mr. Kumar heads the *Food and Beverage department*. Describe *any five* attributes he desires in all the personnel of his department. [5]
- (iv) Write short notes on: [5]
- (a) Crockery
- (b) Cutlery

Question 5

- (i) Describe a Boutique hotel. Name *any four* major operational departments of a Boutique hotel. [5]
- (ii) Explain *any five* fundamentals of basic meal planning. [5]
- (iii) Explain the impact of etiquettes on the guests, in a hotel. [5]
- (iv) Name and briefly explain *any five* different types of rooms commonly available in a hotel. [5]

Question 6

- (i) What is the full form of FSSAI? Write *any four* reasons why it is important to follow the guidelines of FSSAI in a hotel. [5]
- (ii) Differentiate between the safety measures taken in a hotel and at home, with regard to fire hazards. [5]
- (iii) What is personal grooming? Mention *any three* grooming habits which must be practised by hospitality personnel. [5]

- (iv) Study the image given below and answer the questions that follow: [5]



Source: <https://edition.cnn.com>

- (a) Identify the component of tourism.
(b) Explain the importance of this component in tourism development.
(c) Give *any two* specific examples of the above component.

Question 7

- (i) 'Positive body language is the key to professionalism and workplace success.' [5]
Explain.
- (ii) Why is reading a food label important? Name *any three* components of a food label. [5]
- (iii) *Sagar requires treatment and is therefore travelling from Kerala to Changi General Hospital, Singapore for a cardiac surgery.* [5]
- (a) Sagar's visit to Singapore comes under which type of tourism?
(b) Explain this type of tourism.
(c) Give *any one* example for such type of tourism in India.
(d) If Sagar was instead in good health and was visiting Singapore beaches to relax, what kind of tourism would it be?
- (iv) Write the names of *any five* European countries with their capitals. [5]

HOSPITALITY MANAGEMENT

Maximum Marks: 100

Time allowed: Two hours

Answers to this Paper must be written on the paper provided separately.

*You will **not** be allowed to write during the first 15 minutes.*

This time is to be spent in reading the question paper.

The time given at the head of this Paper is the time allowed for writing the answers.

*Attempt **all** questions from **Section A** and **any four** questions from **Section B**.*

The intended marks for questions or parts of questions are given in brackets [].

SECTION A (20 Marks)

*(Attempt **all** questions from this Section.)*

Question 1

Choose the correct answers to the questions from the given options.

[20]

(Do not copy the questions. Write the correct answers only.)

- (i) The main objective of the hospitality industry is to:
- (a) cater to the needs of the customers (i.e. lodging and food).
 - (b) plan leisure trips only for recreation purpose.
 - (c) provide for necessity and luxury shopping.
 - (d) arrange for transportation of guests only.
- (ii) Which among the following napkin folds will best suit a formal business dinner?
- (a) Heart fold
 - (b) Rose fold
 - (c) Bow-tie fold
 - (d) Fan fold

This paper consists of 8 printed pages.

T24 731

© Copyright reserved.

Turn Over

- (iii) The annual vacation or the weekend getaway for some relaxation and fun activity is one of the primary purposes of tourism.
Which particular type of tourism is being referred to, in the statement above?
- (a) Personal travel
 - (b) Leisure and recreation
 - (c) Health tourism
 - (d) Education tourism
- (iv) Which of the following soft skills helps a front office manager in managing his/her day-to-day task efficiently and effectively:
- (a) Leadership Skill
 - (b) Time Management
 - (c) Decision Making
 - (d) Problem Solving
- (v) Which is an example of 'Amenities' from the following as a component of tourism?
- (a) Wi-fi and medicines
 - (b) Taxi pick and drop service
 - (c) Resort for a weekend getaway
 - (d) Shopping
- (vi) The mechanism with the help of which the machinery of tourism works is called:
- (a) Inbound tourism
 - (b) Business tourism
 - (c) Available package
 - (d) 4 A's of tourism

- (vii) _____ are the type of hotels not assigned to a star category nor arranged according to any characteristics.
- (a) Independent
 - (b) Commercial
 - (c) Mid-market
 - (d) Unclassified
- (viii) An advantage of positive attitude in the hospitality industry:
- (a) Caring team with happy leader
 - (b) Good communication with customers
 - (c) Great professionalism
 - (d) All the above
- (ix) Working Knowledge of hospitality regulations and laws protects the business's reputation and avoids facing lawsuits, protests and negative publicity:
- (a) False
 - (b) True
 - (c) Only true for hotels and lodging places.
 - (d) Only applicable for travel and tourism industry.
- (x) A commercial organisation, operation of holidays and visits to places of interest is called:
- (a) Hotel
 - (b) Hospitality management
 - (c) Travel
 - (d) Tourism

- (xi) A _____ offers most luxurious premises, widest range of guest services, as well as swimming pool and sport and exercise facilities.
- (a) Casino hotel
 - (b) Residential hotel
 - (c) Luxury hotel
 - (d) 5-star hotel
- (xii) Selecting and planning menu, maintaining hygiene, cost control and budgeting is the role of:
- (a) Food and Beverages department
 - (b) Food Production department
 - (c) Sales and Marketing department
 - (d) Human Resource department
- (xiii) Food _____ and _____ Authority of India.
- (a) Hygiene, Safety
 - (b) Security, Standards
 - (c) Safety, Security
 - (d) Safety, Standards
- (xiv) Mixing for pastry, cakes, mashing potatoes, beating egg whites, mayonnaise, cream, mincing meat and vegetables can happen with the help of this kitchen equipment:
- (a) Food mixer
 - (b) Potato peelers
 - (c) Food slicers
 - (d) Food choppers

- (xv) Main course is generally served in:
- (a) Full plate
 - (b) Soup plate
 - (c) Quarter plate
 - (d) Half plate
- (xvi) A _____ is a service in a hotel that washes and irons clothes for guests.
- (a) Laundry
 - (b) Linen control
 - (c) Guest and staff clothing care
 - (d) Spotting
- (xvii) A large apartment-like layout with separate living area, one or two bedrooms with attached bathrooms and/or powder rooms, a dining area as well with solid partition like a door is called:
- (a) Suite
 - (b) Double occupancy
 - (c) Cabana
 - (d) Studio room
- (xviii) A VIP guest checked in with his family and ordered for a sugar free juice in a hotel. Due to the senior staff being busy, a junior staff prepared the order of the VIP guest. He mistakenly added sugar to the juice and served the guest. The guest got extremely angry and complained to the Manager. Which department is responsible for the malfunction?
- (a) Food production
 - (b) Food and Beverage service
 - (c) Front office
 - (d) Housekeeping

- (xix) Capital of France is:
- (a) Rome
 - (b) Moscow
 - (c) Berlin
 - (d) Paris
- (xx) The currency of Russia is:
- (a) Dollar
 - (b) Rupiah
 - (c) Ruble
 - (d) Pound

SECTION B (80 Marks)

*(Answer **any four** questions from this Section.)*

Question 2

- (i) *A destination might boast of some beautiful waterfalls and yet remain unpopular among the tourists as there are no roads, rail or airport.* [5]
Identify the component of tourism and explain it with the help of an example related to a specific place of tourism.
- (ii) Name and explain *any one* type of Tourism with suitable examples. [5]
- (iii) Give *any five* common phrases used in the operational areas in the hospitality industry for meeting and greeting guests and explain its significance / purpose. [5]
- (iv) Why is confidence important for a hospitality personnel? (*Any five reasons*) [5]

Question 3

- (i) Why is 'giving professional service' considered important in the hospitality sector? (*Five reasons*) [5]
- (ii) Define the terms: [5]
- (a) Soft skills
- (b) Etiquette
- (iii) Describe *any five* functions of the Accommodation operations department of a hotel. [5]
- (iv) Give *any five* examples of important manners displayed by a hospitality personnel in their everyday working schedule and explain its significance. [5]

Question 4

- (i) Why is positive body language considered essential in the hospitality industry? [5]
- (ii) Name and explain the uses of *any five* types of crockery. [5]
- (iii) What are Heritage Hotels? [5]
- (iv) ".....*this fold is generally used to decorate tables in weddings and the colour chosen is usually red.*" Name the napkin fold. Also, give *any four* uses of napkins used for various occasions. [5]

Question 5

- (i) Define a 'hotel'. Name *four* of its major operational departments. [5]
- (ii) Name and explain *any five* pieces of printed information on the label of a product. [5]
- (iii) List and elaborate on *any five* factors affecting the meal planning. [5]
- (iv) Define the term 'Food groups' with appropriate examples. [5]

Question 6

- (i) Explain *any five* behavioral patterns expected from the Food and Beverage personnel. [5]
- (ii) Explain *any five* precautionary measures adopted by hotels for fire safety. [5]
- (iii) What is FSSAI? Briefly explain with respect to Food hygiene. [5]
- (iv) Explain *any two* types of hotel rooms commonly found. [5]

Question 7

- (i) '*A change of climate often recommended by doctors for the recuperation of health, leads to a trip outside the usual place of residence.*' Mention the type of tourism referred to above and give reasons in support of the statement by explaining it with examples. [5]
- (ii) What is meant by a 'napkin' with respect to the Food and Beverages service area of a hotel? Describe the 'Fan fold'. [5]
- (iii) '*A new concept in hospitality accommodation that claims to work for environment protection and preservation.*' Identify and explain the type of accommodation with examples. [5]
- (iv) Briefly explain the Sales and Marketing department of a hotel. [5]

HOSPITALITY MANAGEMENT

Maximum Marks: 100

Time allowed: Two hours

Answers to this Paper must be written on the paper provided separately.

*You will **not** be allowed to write during the first 15 minutes.*

This time is to be spent in reading the question paper.

The time given at the head of this Paper is the time allowed for writing the answers.

*Attempt **all** questions from **Section A** and **any four** questions from **Section B**.*

The intended marks for questions or parts of questions are given in brackets [].

SECTION A (20 Marks)

*(Attempt **all** questions from this Section.)*

Question 1

Choose the correct answers to the questions from the given options.

[20]

(Do not copy the questions. Write the correct answers only.)

- (i) Budget hotels:
- (a) have architectural features and general construction with distinctive qualities.
 - (b) provides economical, comfortable clean rooms that are safe stay.
 - (c) their ambience is environment friendly.
 - (d) provides minimum amenities and services for a higher price than a regular hotel.

This paper consists of 8 printed pages.

T23 731

© Copyright reserved.

Turn Over

- (ii) ORCHID, MUMBAI IN ASIA is an Ecotel. Choose a feature, which best defines ecotel, from the following:
- (a) which has passed a detailed inspection and satisfied stringent criteria set by guests.
 - (b) is a one-star hotel.
 - (c) which provides benefits to the environment through energy efficient practices.
 - (d) none of the above.
- (iii) Soft skills are:
- (a) textbook knowledge.
 - (b) professional degree.
 - (c) communication, conflict and time management, problem solving.
 - (d) knife skills.
- (iv) Hospitality management means:
- (a) planning of hotels.
 - (b) upkeep of spa and pools.
 - (c) accounting and budgeting.
 - (d) overseeing day to day administrative, operational and commercial activities of businesses like F&B, accommodation, event management.
- (v) What is the main function of the Front desk of a hotel?
- (a) It is the first guest contact area-face of the hotel.
 - (b) It provides safety and security to the guests.
 - (c) It looks after the interior decoration of the hotel.
 - (d) It comprises of the Head Manager amongst others.

- (vi) Components of tourism are:
- (a) Attraction, Aerial, Accessibility and Allowance.
 - (b) Inbound travel, Accommodation, Accessibility and Outbound.
 - (c) Attraction, Accommodation, Accessibility and Amenities.
 - (d) Attraction, Accommodation, Activities and Accordance.
- (vii) Boarding and lodging also boosts tourism and contributes to the economy. This is described as:
- (a) Accommodation.
 - (b) Accessibility.
 - (c) Attraction.
 - (d) Amenities.
- (viii) Education tourism is:
- (a) Permanent shift of place for studies.
 - (b) A year contract of learning.
 - (c) Earning while learning.
 - (d) Travel for higher education.
- (ix) This department is the direct delegate to link the work and report the consequence to other departments.
- (a) Food and beverage.
 - (b) Finance.
 - (c) Front office.
 - (d) Sales and marketing.

- (x) A hotel is an establishment that provides:
- (a) paid lodging on a short-term basis.
 - (b) free supply of services.
 - (c) food and shopping facilities only.
 - (d) paid lodging permanently.
- (xi) The term “security” in hotels has several types like:
- (a) Physical aspects.
 - (b) Security of systems.
 - (c) Security of persons.
 - (d) All the above.
- (xii) A collection of foods that share similar nutritional properties or biological classifications is called _____.
- (a) Biological table
 - (b) Nutritive calculator
 - (c) Classification
 - (d) Food groups
- (xiii) _____ is a central depot or point for all hotel linen and from here the clean linen is distributed.
- (a) Linen room
 - (b) Laundry
 - (c) Dress room
 - (d) Changing room

(xiv) Printed paper attached with a product, giving all information about the product, is called:

- (a) Label.
- (b) Index.
- (c) Packet.
- (d) Package.

(xv) _____ is a napkin fold where material used is generally red, yellow, white colour with black polka dots.

- (a) Bowtie fold
- (b) Heart fold
- (c) Candle fold
- (d) Rose fold

(xvi) Napkins used on tables for decor, before folding, should be:

- (a) clean, starched and pressed.
- (b) only of black and white colours.
- (c) used only for formal occasions.
- (d) used for dinners only.

(xvii) HACCP stands for Hazard Analysis and _____ Control Points.

- (a) Critical
- (b) Careful
- (c) Chronological
- (d) Calorie

(xviii) While selecting kitchen equipment, following should be considered:

- (a) Trade name, good quality, price.
- (b) Simple design and ease of cleanliness.
- (c) Capacity and purpose.
- (d) All of the above.

(xix) The capital of Germany is:

- (a) Canberra.
- (b) Berlin.
- (c) Rome.
- (d) Paris.

(xx) The currency of Italy is:

- (a) Euro.
- (b) Rupiah.
- (c) Pound.
- (d) Dollar.

SECTION B (80 Marks)

(Answer any four questions from this Section.)

Question 2

- (i) What is meant by label reading? How is it different from a label? [5]
- (ii) Explain the components in the different Food groups. [5]
- (iii) Explain the uses of *any five* kitchen equipment. [5]
- (iv) Explain the role of FSSAI in Food hygiene. *(Five points)* [5]

Question 3

- (i) Explain *any one* component of tourism with examples. [5]
- (ii) Mention the names and uses of *any five* types of glassware. [5]
- (iii) Differentiate between single and double occupancy rooms. (*Five points*) [5]
- (iv) Explain suites. [5]

Question 4

- (i) Explain *any five* attributes of Food and Beverage personnel. [5]
- (ii) Give the uses of *any five* types of cutleries. [5]
- (iii) Explain *any one* type of napkin fold in reference to its usage for different occasions, material and colour used. [5]
- (iv) What are Boutique hotels? [5]

Question 5

- (i) Why is etiquette important in the hospitality industry? [5]
- (ii) Discuss the term 'Laundry services' as provided by the hotels. [5]
- (iii) Define meal planning. Why is it important? (*Three points*) [5]
- (iv) Write the difference between home and hotels with respect to fire and electrical safety and security measures adopted by both. (*Five points*) [5]

Question 6

- (i) What is the importance of 'being friendly' and 'courteous' in the hospitality sector? [5]
- (ii) Define *polite speech*. Give *any three* English phrases used for meeting and greeting guests in the hospitality sector. [5]
- (iii) Discuss the importance of personal grooming for a hospitality personnel. [5]
- (iv) Discuss the functions of HACCP. (*Any five*) [5]

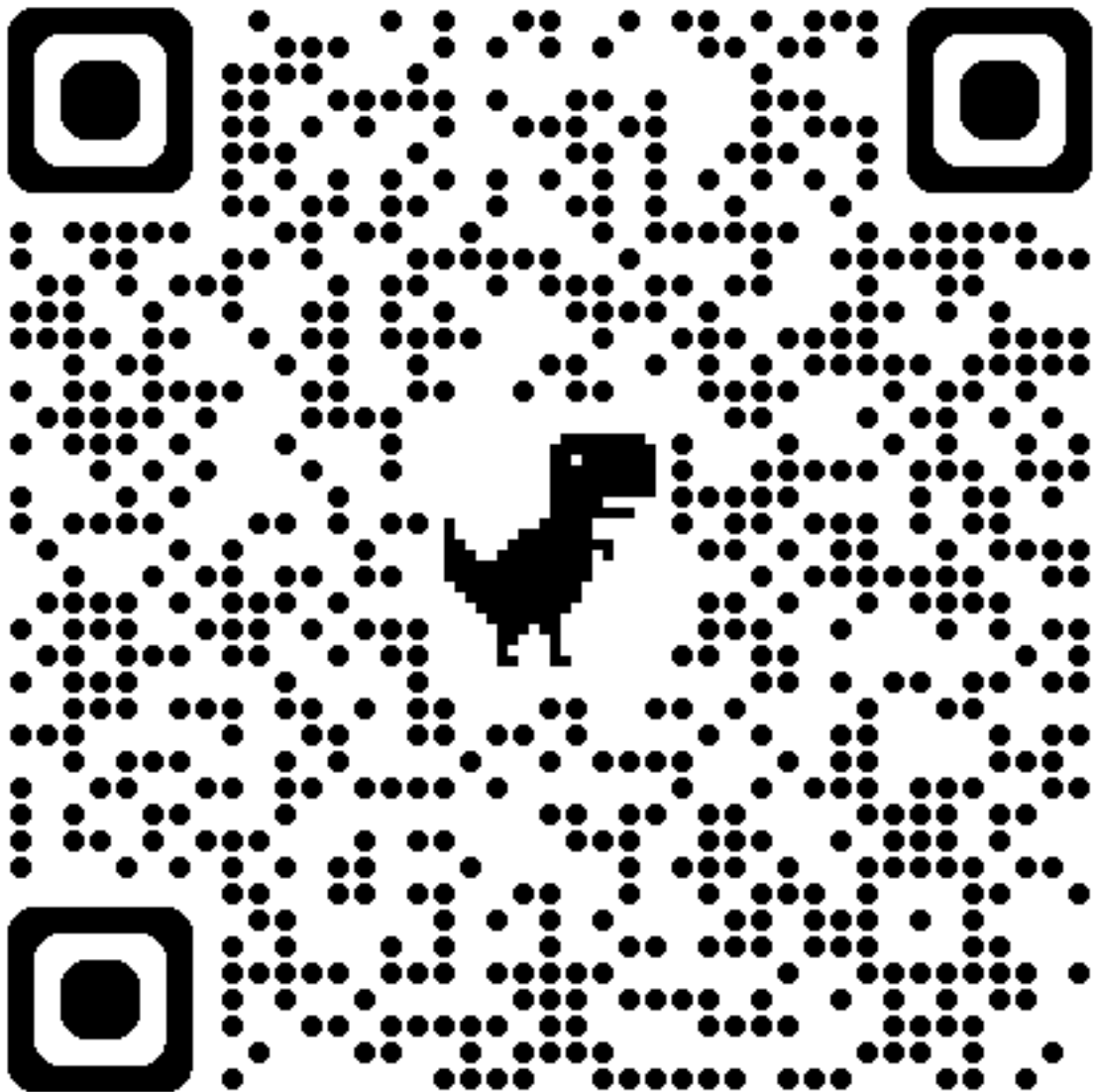
Question 7

- (i) Give the differences between Religion Tourism and Sports Tourism. (*Any five*) [5]
- (ii) Explain *any five* functions of the Food and Beverage department of a hotel. [5]
- (iii) Why is food hygiene important in the hospitality sector? (*Any five points*) [5]
- (iv) Explain *any five* precautionary measures adopted by hotels for electrical safety. [5]



Prepare for ICSE CLASS 10 Hospitality Management Free Resources

SCAN QR CODE Now



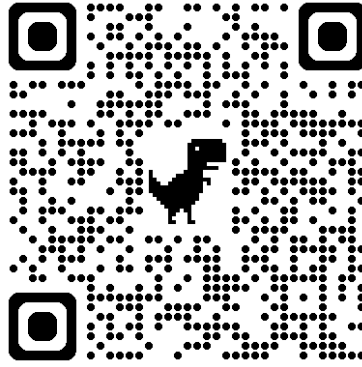


Prepare for ICSE CLASS 10
Free Resources

SCAN QR CODE Now



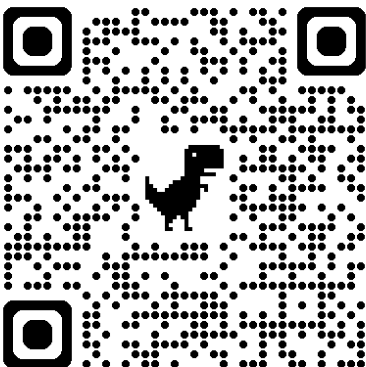
History/Civics



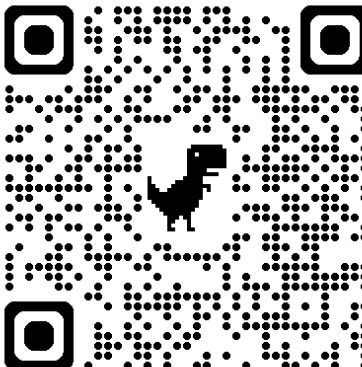
Geography



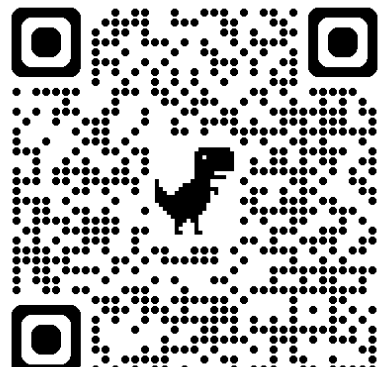
Maths



Physics



Chemistry



Biology



Hindi



Physical
Education



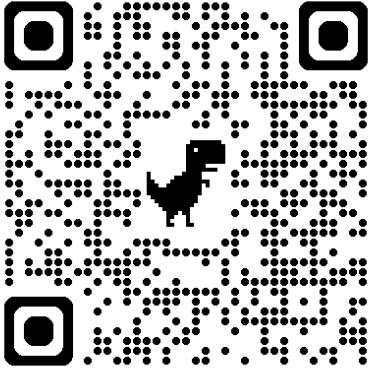
Computer
Applications





Prepare for ICSE CLASS 10
Free Resources

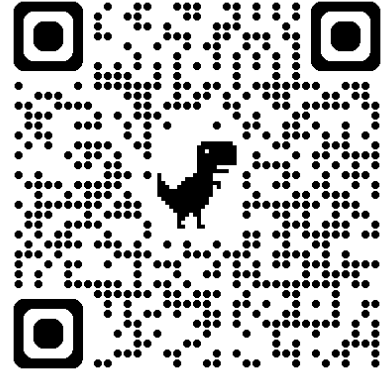
SCAN QR CODE Now



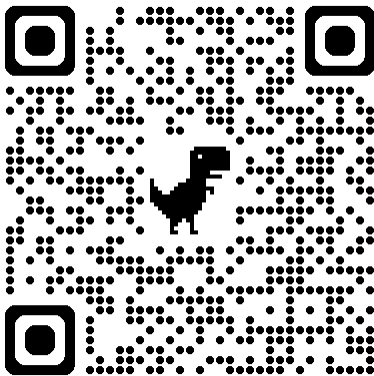
Economics



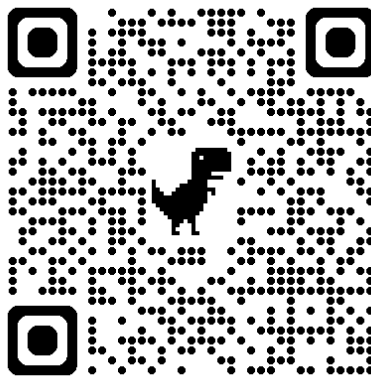
Commercial
Studies



French



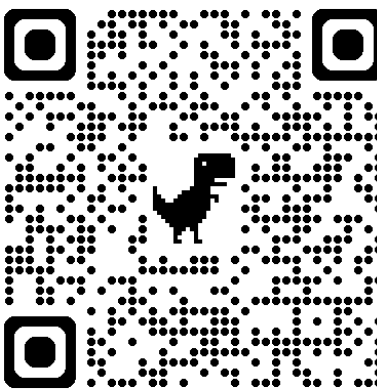
Robotics & AI



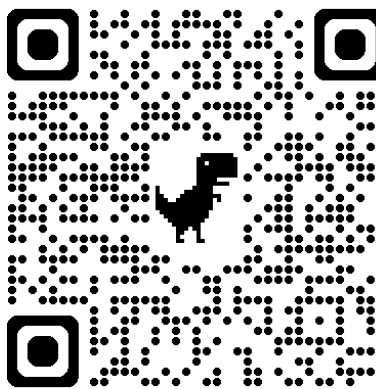
Home Science



EVS



Marathi



Gujarati



Odiya



Scan QR code for Free Access to 500+ Prelim Papers across 20 subjects

